

General Terms & Conditions (T&Cs)
Hong Kong Express Airways Limited (“HK Express”)
HK Express 12th Anniversary Special Offer for Cathay Pacific Airways and The Cathay Group Subsidiaries’
Staff (“Sales Campaign”)

1. The Sales Campaign is applicable to any staff currently under a contract of employment with Cathay Pacific Airways and The Cathay Group Subsidiaries (“**Staff**”) and has a valid office email address of Cathay Pacific Airways and the Subsidiaries (as stated on below list). By taking part in this Sales Campaign, the Staff and the passenger(s) fully and unconditionally agree to and accept these T&Cs and are bound by the Conditions of Carriage of HK Express at <https://www.hkexpress.com/en-HK/Legal-and-Privacy/Conditions-of-Carriage-for-Passengers-and-Baggage> (“**Conditions of Carriage**”). To the extent a conflict exists between these T&Cs and the Conditions of Carriage of HK Express, these T&Cs prevail.
2. The Staff may not necessarily be the travelling party and can make booking for his/her friends and family by visiting HK Express official website at https://www.hkexpress.com/campaign/2025anniversary_cx and input his/her staff’s office email address (as stated on below list) under the email address field and following the procedure for ticket booking therein. The passenger’s name must match with the name used in his/her travel document, otherwise, HK Express may refuse carriage of the passenger and claim any loss suffered.
3. The travel dates of the tickets are subject to seat availability (“**Ticket**”). The reservation is designated on a first-come, first-served basis. If the available seats for the selected flights are full, please select another travel period again.
4. The passenger is responsible for obtaining a valid visa and fulfilling the entry requirements for the destination, if necessary.
5. The passenger is responsible for any applicable taxes, surcharges and other fees in relation to the Tickets.
6. This promotional offer cannot be used in conjunction with other HK Express’ vouchers or inflight promotion.
7. All Tickets issued are non-reroutable, non-refundable, non-transferable, non-exchangeable and non-redeemable for cash or any other items.
8. Any notification for flight changes by HK Express will be sent to the registered mobile numbers and email address.
9. Any changes to Tickets issued or cancellation of Tickets by the passenger must be arranged directly with HK Express and are subject to availability of seats and the HK Express’ Fare Rules at <https://www.hkexpress.com/en-hk/plan/our-fares/fare-rules/>.
10. By purchasing the Ticket, the Staff and the passenger(s) agree that no claim shall be asserted against HK Express, its directors, officers, employees or agents relating to any and all losses or injuries (including special, indirect and consequential losses), damages, rights, claims and actions of any kind in connection with the promotion offer and any promotion thereof, including without limitation, personal injuries, death and property damage.
11. The passenger who fails to board the flight will be treated as forfeiting the Ticket. Under such circumstances, rebooking is not allowed.
12. HK Express reserves the right to withdraw, cancel or refuse to accept any Staff or passenger from using this promotional offer for any reason at any time. Furthermore, any sharing or promotion of the offer via personal or unauthorized social media platforms, or use of the Ticket for commercial purposes—including resale, advertising, or bundling—by staff, their friends, or family members will result in immediate revocation of the Ticket.
13. HK Express reserves the right to revoke a Ticket if any submitted information is not true, accurate and complete or HK Express has reasonable ground to believe the Staff has been abused or used without the authorisation of the Staff or in a manner that in breach of these T&Cs.

14. HK Express reserves the right to modify, add or remove any terms of these T&Cs at any time. Notification of these changes will be communicated via email and changes in these T&Cs will be effective once notice of such changes has been communicated. By accepting the offer, the Staff and the passenger(s) agree to be bound by any revision of these T&Cs.
15. In case of any disputes, HK Express reserves the right of final decision.

List of Eligible Cathay Group Subsidiaries

Company Name	Valid office email address
Cathay Pacific Airways Cathay Pacific Holidays Cathay Pacific Line Maintenance Services	xxx@cathaypacific.com
AHK Air Hong Kong Cathay Cargo Terminal	xxx@airhongkong.com.hk xxx@cathaycargoterminal.com xxx@cpsi.com.hk
Cathay Dining Cathy Pacific Catering Services Cathay Pacific Services	xxx@cpcs.com.hk
HAS by Cathay Vogue Laundry Service	xxx@has.com.hk xxx@voguelaudry.com

一般條款及細則

香港快運航空有限公司 (「香港快運」)

香港快運 12 週年機票優惠 – 適合於國泰航空及國泰子公司員工 (「促銷活動」)

1. 此促銷活動適用於目前與國泰航空及其子公司簽訂僱傭合同的任何員工 (「員工」)，並擁有國泰航空及其子公司的有效辦公室電子郵件地址 (如下表所示)。參與此促銷活動即表示員工及乘客完全且無條件地同意並接受本條款和細則，並另須受香港快運之承運條款與條件 (<https://www.hkexpress.com/en-hk/legal-and-privacy/conditions-of-carriage/>) 約束。若本條款和細則與香港快運之承運條款與條件不符，以本條款和細則為準。
2. 員工不一定為旅行一方，並可以為其朋友及家人預訂機票。員工可以到訪香港快運官方網站 (https://www.hkexpress.com/campaign/2025anniversary_cx)，在電子郵箱欄輸入其有效的辦公室電子郵件地址 (如下表所示)，並按照其所列的步驟預訂機票。乘客輸入之姓名必須與其旅行文件中使用的姓名相符，否則香港快運可能拒絕承載參加者並要求賠償任何損失。
3. 機票的旅行日期受禁運期和機位供應的限制 (「機票」)。預訂機票以先到先得方式進行。如所選航班的可用座位已滿額，請重新選擇其他旅行日期。
4. 乘客須自行負責辦理有效簽證和符合目的地的入境要求 (如需要)。
5. 乘客須負責所有適用於機票的稅項、附加費和任何其他費用。
6. 此優惠不得與香港快運的其他禮券或機票優惠同時使用。
7. 所有已發出的機票均不可退款、不可轉讓、不可更換及不可兌換現金或其他物品。
8. 香港快運將透過購票時所填寫的手機號碼和電子郵件地址發送有關航班變更的通知。
9. 所有已發出的機票進行更改或取消必須直接與香港快運聯絡，並受限於座位供應情況和香港快運的價格規則 (<https://www.hkexpress.com/zh-hk/plan/our-fares/fare-rules/>)。
10. 透過購買機票，員工及乘客同意不得就本促銷活動而引起的任何及所有損失或傷害 (包括特殊、間接或連帶的損失)、損害、權利、索賠和任何形式的訴訟向香港快運、其董事、高級職員、僱員或代理人提出索賠，包括但不限於：人身傷害、死亡和財產損失。
11. 未能登上航班的乘客將被視為取消機票。在這種情況下，乘客不允許重新訂位。
12. 香港快運保留隨時因任何原因撤回、取消或拒絕接受任何員工或乘客使用此優惠的權利。
13. 如所提交的任何信息不真實、不準確或不完整，或香港快運有合理的理由相信員工已經濫用此優惠，以換取個人利益，且沒有香港快運的事先同意。香港快運保留撤銷授予其機票的權利。

14. 香港快運保留隨時修改、增加或刪除本細則及條款的權利。該等修訂通知將通過電子郵件通知，而細則及條款的修訂將於張貼修訂通知後生效。員工及乘客同意受本細則及條款的任何修訂所約束。
15. 如有任何爭議，香港快運保留最終決定權，任何人不得異議。
16. 此細則和條款原文以英文撰寫，並可能翻譯成其他語言。如遇英文文本與其他譯本有任何歧異，一概以英文文本為準。

符合資格的國泰航空公司及國泰集團附屬公司名單

公司名稱	符合條件的電郵地址
國泰航空 國泰假期 國泰航空工程維修服務	xxx@cathaypacific.com
香港華民航空	xxx@airhongkong.com.hk
國泰貨運	xxx@cathaycargoterminal.com xxx@cpsi.com.hk
國泰餐飲 國泰航空飲食服務 國泰航空服務	xxx@cpcs.com.hk
香港機場地勤服務 (HAS)	xxx@has.com.hk
雅潔洗衣	xxx@voguelaundry.com